

How to Upgrade UCAM Firmware

PLEASE FOLLOW THE STEPS TO UPDATE F/W EXACTLY, OTHERWISE THE UCAM MAY DYSFUNCTIONAL.
 # PLEASE NOTE THAT THE F/W CAN NOT BE DOWNGRADE.

Step 1 Please check current firmware in UCAM-130A

The screenshot shows the UCAM-130A web interface. At the top right, the current version is displayed as "Version: 0.3.4A/0.3.4/0.1.2". The left sidebar contains navigation options: Device Config, Network Config, Service Config, Camera Config, Path Linking, Customer Flow Statistics, Heat Map, Height Map, and Advanced Options. The main content area includes sections for Refresh Time of Webpage Images (ms) set to 200, Online Learning (disabled), Reboot Device (Reboot button), Firmware Update (Select and Update buttons), and Validity of License (Unlimited). Below these are tables for Device Capacity and Device Log.

Total Capacity	Used Capacity	Available Capacity	Used Percentage	Video Capacity	Image Capacity
7.0GB	3.0GB	3.8GB	45%	0.0MB	0.0KB

Start Time	Successful Upload (p)	Failed Upload (p)	Successful Upload (s)	Failed Upload (s)	Other History Record
2020/05/21 15:05:10	2020/01/06 11:23:00	2020/05/21 15:28:38	No Record	No Record	Check

Step 2 Please upgrade the firmware version to 0.3.5.4A if the current version lower than 0.3.5.4A.

The screenshot shows the UCAM-130A web interface with the Firmware Update section active. The "Selected Firmware" field is highlighted with a red box and contains the file path "UCAM130_0.3.5.4A_0.3.5_0.1.2.tar.gz". A red arrow points from the "Version: 0.3.4A/0.3.4/0.1.2" field at the top right to the "Selected Firmware" field. The "Update" button is also highlighted with a red box. The Device Capacity and Device Log tables are also visible.

Total Capacity	Used Capacity	Available Capacity	Used Percentage	Video Capacity	Image Capacity
7.0GB	3.0GB	3.8GB	45%	0.0MB	0.0KB

Start Time	Successful Upload (p)	Failed Upload (p)	Successful Upload (s)	Failed Upload (s)	Other History Record
2020/05/21 15:05:10	2020/01/06 11:23:00	2020/05/21 15:29:15	No Record	No Record	Check

Step 3 Please make sure the F/W version is 0.3.5.4.A first, and then upgrade the firmware version to 1.0.5.3A

2020/05/21 15:31

Version: 0.3.5.4A/0.3.5/0.1.2 English 中文 Log Out

UCAM-130

- Device Config
- Network Config
- Service Config
- Camera Config
- Path Linking
- Customer Flow Statistics
- Heat Map
- Height Map
- Advanced Options

Refresh Time of Webpage Images (ms)
200 Save

Online Learning

Reboot Device
Reboot

Firmware Update
Select Selected Firmware : UCAM130_1.0.5.3A_1.0.5.5_1.4.2.1.tar.gz
Update

Validity of License : Unlimited

Device Capacity

Total Capacity	Used Capacity	Available Capacity	Used Percentage	Video Capacity	Image Capacity
7.0GB	3.0GB	3.8GB	45%	0.0MB	0.0KB

Device Log

Start Time	Successful Upload (p)	Failed Upload (p)	Successful Upload (s)	Failed Upload (s)	Other History Record
2020/05/21 15:31:12	2020/01/06 11:23:00	2020/05/21 15:31:33	No Record	No Record	Check

Step 4 Please double check the upgraded version is 1.0.5.3A.

2020/05/21 15:34

Version: 1.0.5.3A/1.0.5.5/1.4.2.1 English 中文 Log Out

UCAM-130

- Device Config
- Network Config
- Service Config
- Camera Config
- Path Linking
- Customer Flow Statistics
- Heat Map
- Height Map
- Advanced Options

Refresh Time of Webpage Images (ms)
200 Save

Online Learning

Reboot Device
Reboot

Firmware Update
Select
Update

Validity of License : Unlimited

Device Capacity

Total Capacity	Used Capacity	Available Capacity	Used Percentage	Video Capacity	Image Capacity
7.0GB	3.0GB	3.7GB	45%	0.0MB	0.0KB

Device Log

Start Time	Successful Upload (p)	Failed Upload (p)	Successful Upload (s)	Failed Upload (s)	Other History Record
2020/05/21 15:34:16	2020/01/06 11:23:00	2020/05/21 15:34:26	No Record	No Record	Check